# My Services

The **My Services** tab in the **Customer Portal** is accessible only by the customer's Administrator.

**Numbers**

The Numbers tab lists all phone numbers associated with your account, as well as their internal label, schedule, and routing. External caller ID and Failover/System Bypass can also be managed here.

**Lines**

The Lines tab tells you how many Lines (capacity for concurrent you currently pay for, and allows you to add or subtract lines at will.

**International Calling**

Enable or Disable International Calling here, in conjunction with the Wallet.

**e911**

e911 designates an address to be associated with your phone number for 911 services.

**Conference**

Configuration and customization of the ring-u Conference feature.

**Backup**

Information regarding system backup and priority replacement.

**Call Recordings**

Enable and configure the Call Recording feature.

**Phonebook**

The phonebook is a shared directory listing both internal and external contacts, failover numbers, and blocked callers.