support wiki - https://wiki.ring-u.com/wiki/

Lines

Lines are the number of simultaneous phone calls, inbound and outbound. If your lines are all in use, new callers get routed to voicemail or a busy signal.

Basic service includes 2 lines. Additional lines are \$24.95 per line per month.

Lines can be added or removed by the Admin on demand, without a contract and without any commitment. Changes made here will be active in minutes, and be pro-rated for your billing period.

Factoid: ring-u customers average 1 phone line for every 3.2 phones**

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