

# Cancellation

One of the reasons we started **ring-u** was our own history of trying to cancel service from other telecom providers.

## DIY Account Cancellation:

Login to the customer portal at <https://portal.ring-u.com>

- Click on **My Account**
- Click on **Payment**
- Click on **Cancel Service**

Simply make your selection of the two cancellation options.

A representative from Ring-U will try to contact you to do the following things:

- Confirm the cancellation.
- Make sure you keep/transfer your phone numbers effectively.
- Understand what we could have done better.

## The Anti-DIY Way

Call/Email **ring-u** at 423 456-6700 or support@ring-u.com, or open a support ticket from your account.

From:

<https://wiki.ring-u.com/wiki/> - **support wiki**

Permanent link:

<https://wiki.ring-u.com/wiki/doku.php?id=cancellation>

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