# **Zoiper Softphone Configuration**

#### **Prerequisites**

- Download Zoiper Lite (Free) or Zoiper (Paid). The free version is excellent for most users.
- Understand that you have less than 10 minutes to scan the QR code from your ring-u portal from the time it is generated.

Also worth mentioning before you begin: Zoiper is easier on your phone's battery than Grandstream Wave, but offers you service buy-ups frequently upon startup.

### Step 1 - Add an Extension in the Portal

Go to: Configuration > Extensions and <b>Add a</b> Select "Zoiper."	an Extension.
	×
Zoiper QR Code Generated	×

## **Step 2 - Open Your Zoiper App**

There are usually 7 prompts involved in this process. If you answer incorrectly, you are generally best to delete the app, download again, and start this process over.

Network Permission - Answer "OK"
Notifications - Answer "Allow"
Microphone Permission - Answer "OK"
Camera Permission - Answer "OK"

5. Contacts Permission - This one is up to you.

- 6. Scan QR Code (no screen shot)
- 7. Configuration Extension will take a few minutes to Configure, but will display a green "Ready" when complete.

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8. Example of the buy-up messages.\*\*



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