

Ubiquiti UDM Pro

Advanced Settings for Dream Machine Pro (UDM Pro).

Search for SIP or Timeout. Adjust as below.

Under **Firewall Connection Tracking** (bottom of below image), make sure that **SIP** is not enabled. If there is a gray box showing SIP, that means it is enabled and you must click the **X** to dismiss/disable it.

Timeout should be set to a number greater than 600 seconds. 620 is recommended as our phones use 600.

Number of Seconds

620

Auto Firewall State Timeouts

Global NAT Settings ⓘ

Auto

Firewall Connection Tracking ⓘ

FTP × H.323 × GRE × PPTP × TFTP ×

[Edit \(5\)](#)

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