

Ubiquiti UDM Pro

Advanced Settings for Dream Machine Pro (UDM Pro).

Search for SIP or Timeout. Adjust as below.

Under **Firewall Connection Tracking** (bottom of below image), make sure that **SIP** is not enabled. If there is a gray box showing SIP, that means it is enabled and you must click the **X** to dismiss/disable it.

Timeout should be set to a number greater than 600 seconds. 620 is recommended as our phones use 600.

The screenshot shows the 'Firewall Connection Tracking' section of the UDM Pro settings. At the top, there is a 'Number of Seconds' dropdown menu set to '620'. Below this is a checked checkbox for 'Auto Firewall State Timeouts'. Underneath is the 'Global NAT Settings' section with an information icon and a checked checkbox for 'Auto'. The 'Firewall Connection Tracking' section has an information icon and a list of protocols: FTP, H.323, GRE, PPTP, and TFTP, each with a small 'x' icon to its right, indicating they are currently disabled. At the bottom of this section is a blue link that says 'Edit (5)'.

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