

Ubiquiti UDM Pro

Advanced Settings for Dream Machine Pro aka UDP Pro

Search for SIP or Timeout. Adjust as below. Make sure there is **NOT SIP** enabled under NAT “helpers” aka Firewall Connection Tracking. SIP should not be on this list.

Also set the timeout to a number greater than 600 seconds. 620 is recommended as the phones use 600.

Number of Seconds

620

Auto Firewall State Timeouts

Global NAT Settings ⓘ

Auto

Firewall Connection Tracking ⓘ

FTP × H.323 × GRE × PPTP × TFTP ×

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