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Tricks

A catch all configuration page of tricks you can make a Hello Hub do. It only displays if you account is in **advanced** mode, as none of these options typically need to be tweaked for a working phone system.

- Control usage of the 3.5mm headphone jack, play music streams, phone ringer. PA system
- Force a unique customer provided dynamic DNS name
- Control HIPAA and Transcription Settings
- Enable hospitality mode(hotel/tenant settings)
- Control BLF displays useful if you manually configure these.
- **E-mail settings** do not change unless you understand the ramifications. The SMTP relay and sender address must work together.
 - Custom email address system messages come from. This works if the SMTP Relay below allows the sender and target address
 - Custom SMTP Relay Server

Many other options, this unruly catch-all geeky interface looks like the below, and keeps going ala January 2022

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Dashboard Coms	Advanced Tricks	
Configuration Extensions Groups Receptionist Schedule Hold Music Recordings	3.5mm Audio Jack If an amplified speaker is plugged into the Hello Hub "headphone jack" (standard 3.5mm jack) • 555 - Public Address - Announce • 566 - Play Music Stream • 544 - Stop Music Stream	
Tricks My Services	Stream URL (mpg/mp3) (566 to play, 544 to stop) http://149.56.155.209:80/stream	
My Account Ring-U Staff	Enable a ringing bell sound out the 3.5mm jack. This enables an option for ring groups.	Enable Ring 3.5mm
Hub SpecAccount Health	Network Tricks	
Standard	or IP address here. You will have to reconfigure y External IP / DNS Name mymagicname.noip.com Pick the email address voicemails originate from should get bouncebacks. Default: support@ring- Email address that voicemails should come from: support@ring-u.com Ring-u relays voicemail and faxes as email from	xternal/remote phones, please put that host name our phones to use that address as well. . We suggest an email address you manage that u.com your Hello Hub to a mail server relay that does not use of ring-u mail relays. To use a different email
	SMTP Mail Relay ops4.ring-u.com:2552	
	Misc Tricks Ring-u can add additional numbers for Caller ID 9 Additional Caller ID Numbers	Selection after manual verification.
	Transcribe VoiceMail, you should not use this if you receive medical (HIPAA), financial, or other confidential information via VoiceMail. Transcription provided by our partner Amazon. The audio and transcription is not stored.	▼ Enable Transcription
	HIPAA/Secure Mode. Faxes received via email via link on local network. Minimal server retention of faxes sent via web or email.	Enable HIPAA/Secure Mode
	Hospitality Options, including bulk message/vm deletions and phone config resets (greetings and more).	■ Enable Hospitality/Hotel Features
	By default, over line capacity incoming calls go to voicemail. You can also select a busy signal.	Enable Busy Signal
	Phone Options	
	On phones with larger displays, the system	■ Enable Park/Hold BLF Buttons

typically adds buttons for the Park/Hold feature and a couple of Hold/Parking lots. Not everyone likes using up the screen space and buttons.

that answer incoming calls better with "push notifications". Client software must provide

Allow a caller to record the open and closed

receptionist messages. 9221 for the open hours, 9222 for the closed hours messages. This is potentially dangerous. You should only turn this on when you need to change the

Some phones can require a special password or

Customer Cfg Passwd

Experimental: For mobile devices or softphones

Enable Push Notifications

Enable record greeting

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