Tricks

A catch all configuration page of tricks you can make a Hello Hub do. It only displays if you account is in **advanced** mode, as none of these options typically need to be tweaked for a working phone system.

- Control usage of the 3.5mm headphone jack, play music streams, phone ringer. PA system
- Force a unique customer provided dynamic DNS name
- Control HIPAA and Transcription Settings
- Enable hospitality mode(hotel/tenant settings)
- Control BLF displays - useful if you manually configure these.
- **E-mail settings** - do not change unless you understand the ramifications. The SMTP relay and sender address must work together.
  - Custom email address system messages come from. This works if the SMTP Relay below allows the sender and target address
  - Custom SMTP Relay Server

Many other options, this unruly catch-all geeky interface looks like the below, and keeps going ala January 2022

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Advanced Tricks

3.5mm Audio Jack

If an amplified speaker is plugged into the Hello Hub "headphone jack" (standard 3.5mm jack)

- **555** - Public Address - Announce
- **566** - Play Music Stream
- **544** - Stop Music Stream

Stream URL (mpg/mp3) (566 to play, 544 to stop)
http://149.56.155.209:80/stream

Enable a ringing bell sound out the 3.5mm jack. [ ] Enable Ring 3.5mm
This enables an option for ring groups.

Network Tricks

If you are using a dynamic domain name service, or have a static IP address or name pointing to your firewall, and want to use it for connecting external/remote phones, please put that host name or IP address here. You will have to reconfigure your phones to use that address as well.

External IP / DNS Name
mymagicname.noip.com

Pick the email address voicemails originate from. We suggest an email address you manage that should get bouncebacks. Default: support@ring-u.com

Email address that voicemails should come from:
support@ring-u.com

Ring-u relays voicemail and faxes as email from your Hello Hub to a mail server relay that does not store email. Voicemail transcription requires the use of ring-u mail relays. To use a different email server, enter it here: ip:port Default: ops4.ring-u.com:2552

SMTP Mail Relay
ops4.ring-u.com:2552

Misc Tricks

Ring-u can add additional numbers for Caller ID Selection after manual verification.

Additional Caller ID Numbers

Transcribe VoiceMail, you should not use this if [✓] Enable Transcription
you receive medical (HIPAA), financial, or other
confidential information via VoiceMail.
Transcription provided by our partner Amazon.
The audio and transcription is not stored.

HIPAA/Secure Mode. Faxes received via email [ ] Enable HIPAA/Secure Mode
via link on local network. Minimal server
retention of faxes sent via web or email.

Hospitality Options, including bulk message/vm [✓] Enable Hospitality/Hotel Features
deletions and phone config resets (greetings
and more).

By default, over line capacity incoming calls go [ ] Enable Busy Signal
to voicemail. You can also select a busy signal.

Phone Options

On phones with larger displays, the system [✓] Enable Park/Hold BLF Buttons
typically adds buttons for the Park/Hold feature
and a couple of Hold/Parking lots. Not everyone
likes using up the screen space and buttons.

Some phones can require a special password or [ ] Customer Cfg Passwd
secret,

Experimental: For mobile devices or softphones [ ] Enable Push Notifications
that answer incoming calls better with "push
notifications". Client software must provide
X-PUSH-URI.

Allow a caller to record the open and closed [ ] Enable record greeting
receptionist messages. 9221 for the open
hours, 9222 for the closed hours messages.
This is potentially dangerous. You should only
turn this on when you need to change the

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