

My Services

The **My Services** tab in the **Customer Portal** is accessible only by the customer's Administrator.

Numbers

The [Numbers](#) tab lists all phone numbers associated with your account, as well as their internal label, schedule, and routing. External caller ID and Failover/System Bypass can also be managed here.

Lines

The [Lines](#) tab tells you how many Lines (capacity for concurrent you currently pay for, and allows you to add or subtract lines at will.

International Calling

Enable or Disable [International Calling](#) here, in conjunction with the [Wallet](#).

e911

[e911](#) designates an address to be associated with your phone number for 911 services.

Conference

Configuration and customization of the ring-u [Conference](#) feature.

Backup

Information regarding system backup and priority replacement.

Call Recordings

Enable and configure the [Call Recording](#) feature.

Phonebook

The [phonebook](#) is a shared directory listing both internal and external contacts, failover numbers, and blocked callers.

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