

My Services

The **My Services** tab in the **Customer Portal** is accessible only by the customer's Administrator.

Numbers

The [Numbers](#) tab lists all phone numbers associated with your account, as well as their internal label, schedule, and routing. External caller ID and Failover/System Bypass can also be managed here.

Lines

The [Lines](#) tab tells you how many Lines (capacity for concurrent external calls) you are being billed for, and allows you to add or subtract lines at will.

International Calling

Enable or Disable [International Calling](#) here, in conjunction with the [Wallet](#).

e911

[e911](#) designates an address to be associated with your phone number for 911 services.

Conference

Configuration and customization of the ring-u [Conference](#) feature.

Backup

Information regarding system backup and priority replacement.

Call Recordings

Enable and configure the [Call Recording](#) feature.

Phonebook

The [phonebook](#) is a shared directory listing both internal and external contacts, failover numbers, and blocked callers.

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