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## **Reports**

- All Charges All Charges (Detailed Invoice Items)
- All Charges, plus Suretax info All Charges (Detailed Invoice Items) with tax detail info from SureTax
- Extensions A simple list of extensions \* Incoming calls Useful for identifying problem callers, robo dialers Most recent XX hours of calls. \* Stats by Month An attempt at providing some useful stats. This is a work in progress \* All Transactions All Transactions \* Call Detail Records An attempt to provide useful information. \* Call Errors\*\* Incomplete or anomolous calls.

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