


=====Phonebook=====

The Phonebook allows for shared internal and external contacts to be added to a shared listing, accessible by either the account admin in the portal or by users of supported phone models. Additionally, the Phonebook stores numbers for important internal use, such as failover contacts. 

Add

The use of this page and function is pretty self-explanatory, but please note that the radio buttons in the **Add** function do very different things.

1. **Make selectable for system uses such as forwarding, failover, receptionists.** Use this option for *External* contacts necessary to correct function of your **ring-u** system.
2. **Only add to shared phonebook (on supported phones).** Use this option for shared *External* contacts.
3. **Block this number from voice and text.** If you need to block a caller, this is how you do it.

Supported Phones

Phonebook currently supported on:

Grandstream GRP26XXX

Grandstream GXP16XX

Grandstream GXP21XX

Grandstream DP750/DP720

Please note - It may take over 4 hours for updates to the shared phone book to be available on all phones, that is a function of the phones update cycle.

Phonebook Listing

The Phonebook is searchable either manually by scrolling pages, or via the Search function. Within the Phonebook, denotes a number that is selectable for call routing and receptionist use.

denotes a number that has been blocked. The system will answer and hang up.

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