

## **System Setup**

- Getting Started
- Setup Wizard
- Outlook & Office 365 Email Settings Porting Numbers
- Caller ID
- Special Projects

## **Networking**

- Network Introduction
- Recommended Equipment
- Ideal Network Setup
- Firewall/Network Configuration
- Routers That Should Not Be Used
- Switches
- Ubiquiti ER X Configs
- How To Disable SIP ALG
- Networking Disasters
- OpenVPN on Grandstream Phones
- Port Forwarding / External Remote Phones

## **Customer Admin Portal**

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### **Dashboard**

### **Coms**

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- SMS/Text
- E-Mail

### **Configuration**

#### **Basic Mode**

- Extensions-Adding
- Extensions-Function
- Groups
- Receptionists
- Schedule
- Hold Music

#### **Advanced Mode**

- PA Ring Tone
- Recordings
- Keys
- Tricks

#### **My Services**

- My Services
- Numbers
- Lines
- International Calling
- e911
- Conference
- Backup

[-Call Recordings](#)

[-Phonebook](#)

### **My Account**

[-My Account](#)

[-Overview](#)

[-Account Info](#)

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### **System Functions & Advanced Features**

[Schedule Override](#)

[External Storage: USB](#)

[Hold vs Park](#)

[Hunt Groups](#)

[Line Emulation](#)

[Relay/Door/Alarm Control](#)

[Feature Code List](#)

[Voicemail](#)

### **Softphones**

[Acrobits Cloud Softphone](#)

[Zoiper](#)

### **Paging**

[Paging](#)

[ALGO 8180 Manual Configuration](#)

[SNOM PA1+ Manual Configuration](#)

### **Hardware**

[Hello Hub V2](#)

[Hello Hub Nano - Cloud Connector](#)

[Supported Phones \(Auto-Config\)](#)

[Grandstream HT801/802 Tricks](#)

[Pairing Instructions for DP750/752](#)

[Grandstream WP820](#)

### **Reference Manuals by Phone Model**

#### **GRP2614, GRP2615, GRP2616**

[Getting Started](#)

[Connecting to WiFi](#)

[Get to Know the Keypad](#)

[Headsets - Wired and Bluetooth](#)

[Factory Reset](#)

### **Deprecated**

[Hello Hub V1](#)

[Hello Hub V1 Battery Removal](#)  
[Manual Config Phones](#)  
[Grandstream Wave](#)

## **Advanced Troubleshooting**

[Reliability](#)  
[Switching Loops](#)  
[Email Notes](#)

## **Policies**

[Payment Policy](#)  
[Cancellation](#)  
[Privacy Policy - Mobile App](#)  
[Privacy Policy - Website](#)

## **System Variants**

[System & Hardware Variants](#)

## **Required**

[Terms and Conditions](#)  
[Software Licensing](#)

## **Useful**

[Blog and Rants](#)  
[HIPAA](#)  
[Recording Phone Calls & Conversations](#)

[Menu](#)

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