



## Hello Hub V1

The little black box that started it all.  
Quad Core ARM.

### Status Lights

**The face of the Hello Hub (V1) houses 3 status lights.**

From left to right when facing the ring-u logo:

**1st Light** turns **red** to indicate power is on.

**2nd Light** blinks **yellow** to indicate network communication.

**3rd Light** is the main status light.

(sp)(sp)It blinks **blue** when making attempts to contact the ring-u servers,

(sp)(sp)is solid **green** when it has a successful connection with ring-u,

(sp)(sp)and occasionally blinks **purple** to indicate that the battery monitoring service is working.

The **3rd Light** can *also* indicate system errors.

(sp)(sp)**Alternating Red and Yellow** indicates that the Hello Hub has encountered an internal software error and needs to be powered off and on again.

(sp)(sp)An **occasional red flash** indicates that the Hello Hub failed to retrieve an update from the ring-u servers. It will try again automatically.

(sp)(sp)**Cycling Colors (blue, green, red)** indicates hub stuck in a boot loop. Hub cannot be contacted or helped - it's a goner).

(sp)(sp)**Solid Red** indicates the Hello Hub can not get past the firewall. A firewall reboot usually clears this error.

From:

<https://wiki.ring-u.com/wiki/> - **support wiki**

Permanent link:

<https://wiki.ring-u.com/wiki/doku.php?id=hello-hub-v1&rev=1679062004>

Last update: **2025/11/02 18:50**

