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Grandstream Wave Softphone Configuration

Prerequisites

- Download Grandstream Wave Lite (Free) or Grandstream Wave (Paid). The free version is excellent for most users.
- There is no time limit from the time it is generated to scan the QR code from your ring-u portal.
- Adjustments in Port Forwarding / External Remote Phones will have to be completed before this
 extension will work.

Step 1 - Add an Extension in the Portal

Go to: Configuration > Exten	sions and A	dd an	Extension.
Select "Grandstream Wave."			

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Grandstream Wave QR Code Generated



Step 2 - Open Your Grandstream Wave (Lite) App

There are usually 8 prompts involved in this process. If you answer incorrectly, you are generally best to delete the app, download again, and start this process over.

1. Contacts Permission - This one is up to you, but is not required unless you want access to your personal (non ring-u) contacts.

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2. Notifications Permission - "Allow"

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3. Account Settings - Click on the Gear Icon to navigate to Account Settings, then click on "Account Settings" in the menu.



4. Account Settings Screen - Click the **+** symbol in the upper right corner of the screen.



5. Scan QR Code - Click "Scan QR Code"



- **6. Camera Permission -** Select "OK" and then scan the code from the screen of the ring-u Portal
- 7. Add New Acct Click the white bar to "Add New Acct" (note that your extension number will vary).

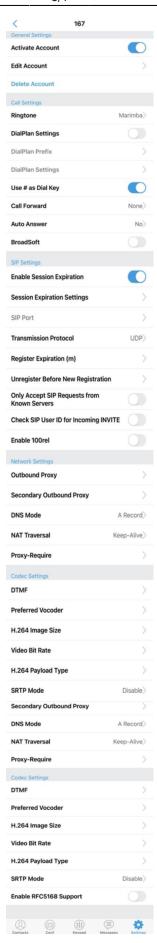


8. Ready - Your extension will be ready to use when the light to the left of the extension number has turned from red to green.

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And here are the settings if you need them.

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