

# Getting Started

## Step 1: Is ring-u right for you?

Ring-u is the one stop do-it-yourself solution for small business phone systems and service. We have designed our system and services for small businesses that need from 2-50 extensions and up to 20 simultaneous calls and which have some experience setting up a router.

**We are not a good fit for some businesses**, especially:

- call centers, robo-callers, or tele-spammers
- larger companies with more than 20 lines, or 50 extensions
- companies requiring software integrations with their phone system.

## Step 2: Let's check your internet!

Since we are a VoIP provider, our service requires a high quality, stable internet connection. Click the button below from your workplace network, preferably a wired connection, and let's see if we will work for you. You will just need speeds greater than 1.5 mbps.

<https://www.speedtest.net/>

## Step 3: Equipment

Unlike the old days, we don't require a lot to get you up and running. Assuming you have a router already, you will need our Hello Hub and phones. The Hello Hub is the heart of our system. This little box connects your phones, manages your calls, controls your phone menus, handles voicemail, and so much more. And it does all of this while being smaller than most of the phones it connects. Phones... We have a few models bundled with the Hello Hub for your convenience, and support many popular models from Grandstream, Atcom, and others. Our list of supported devices is always growing and can be found here. You can also use cell phones as extensions either by using either the Zoiper or Grandstream Wave app for iOS or Android, or simply by forwarding your calls to your cellular number as a remote extension.

<https://www.ring-u.com/shop-ring-u> or

[https://www.amazon.com/ring-u-Business-Service-Extensions-Wireless/dp/B074PYFQGB/ref=sr\\_1\\_3?keywords=ring-u&qid=1647880124&sr=8-3&th=1](https://www.amazon.com/ring-u-Business-Service-Extensions-Wireless/dp/B074PYFQGB/ref=sr_1_3?keywords=ring-u&qid=1647880124&sr=8-3&th=1)

## Step 4: Set up your Hello Hub and phones

Once your equipment has arrived, take a minute to visit an overview of the setup process here. Unbox and plug up your Hello Hub to power and ethernet. Unbox and plug up your phones (one at a time please!) to power and your network.

## Step 5: Create your Account

Once your Hello Hub and phones have arrived, go here to create your ring-u account. Once that is complete you will log into your new account and begin the Configuration process. While you can configure everything all at once or over the next few weeks, rest assured in just a few minutes you will have a ringing phone.

## Step 6: Pat yourself on the back!

Congratulations! You now have a working professional PBX for about the same price as a decent laser printer. You also have a little bitty phone bill with NO CONTRACT attached! Thank you! If you get lost or need help at any point in the process, give us a call, we're here to help!

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<https://wiki.ring-u.com/wiki/> - support wiki

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