2026/01/02 17:01 1/4 Cloud Connector

Cloud Connector



Small but mighty, the Cloud Connector helps a Hello Hub or Hello Hub Cloud manage remote phones. Cloud Connectors keep your remote phones in multiple locations auto-configured and working together.

Installation

Cloud Connectors require an internet-connected network that provides DHCP, and allows them to reach their parent Hello Hub via the internet.

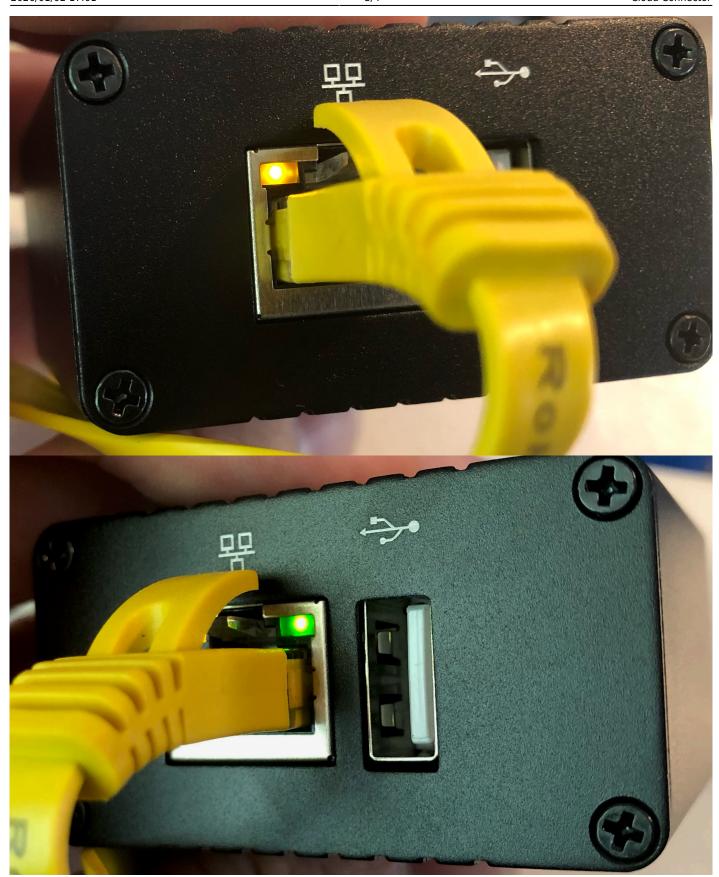
- Unbox, making sure the SD card is firmly inserted into the micro SD card slot.
- Plug an ethernet cable into the ethernet port and your local network.
- Plug in the supplied high power Micro-USB power supply. Note that phone power supplies will not provide enough power.
- You should see the ethernet jack light up with a connection, and a very small red and green light near the power port should come on. The green light is visible right next to the power plug and will blink randomly.
- Call **ring-u** tech support at **423 456-6700** so they can attach your Cloud Connector to your Hello Hub Cloud or Hello Hub phone system.





Power light is a pinhole red light next to power supply in. Also visible from SD card slot.

https://wiki.ring-u.com/wiki/ Printed on 2026/01/02 17:01



Network Lights. Yellow light remains on, Green light should blink.

Last update: 2025/11/02 18:50

From:

https://wiki.ring-u.com/wiki/ - support wiki

Permanent link:

https://wiki.ring-u.com/wiki/doku.php?id=cloud-connector&rev=1655747455

Last update: 2025/11/02 18:50



https://wiki.ring-u.com/wiki/ Printed on 2026/01/02 17:01