

Call Recording

By default, **Call Recording** is **disabled**.
You will receive this screen if it has not been enabled.

Enable Call Recording

Enabling call recording costs **\$9.95 per month**.

Once enabled, the feature will be active in minutes, and will be pro-rated for your billing period.

Enabling this featured requires a USB drive plugged into the Hello Hub.

Suggested: A small (4/8/16/32 Gb) USB drive *ExFat formatted*.

(sp)(sp)Recordings are small files, and can overload the File Allocation Tables of larger drives, even though there is a lot of space left.

(sp)(sp)Recordings can be downloaded and managed from this web interface shortly after the call.



Once Enabled

Once enabled and in use, you will receive a listing of calls that have been recorded in this page.

From the Hello Hub's home network, these messages are downloadable by clicking the hyperlink.

Options

By Clicking the **Options** button, you will see the Options for this feature, which enable you to:

- Delete All Recordings,
- Determine whether to record all calls or only on demand,
- Set how much of your external drive to use for recordings,
- Disable the feature.



You may find this article on [External Storage](#) to be helpful.

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<https://wiki.ring-u.com/wiki/> - **support wiki**

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