Call Recording

By default, **Call Recording** is **disabled**.
You will receive this screen if it has not been enabled.

Enable Call Recording

Enabling call recording costs **$9.95 per month**.
Once enabled, the feature will be active in minutes, and will be pro-rated for your billing period.
Enabling this featured requires a USB drive plugged into the Hello Hub.
Suggested: A small (4/8/16/32 Gb) USB drive *ExFat formatted*.
(sp)(sp)Recordings are small files, and can overload the File Allocation Tables of larger drives, even though there is a lot of space left.
(sp)(sp)Recordings can be downloaded and managed from this web interface shortly after the call.

Once Enabled

Once enabled and in use, you will receive a listing of calls that have been recorded in this page.
From the Hello Hub's home network, these messages are downloadable by clicking the hyperlink.

Options

By Clicking the **Options** button, you will see the Options for this feature, which enable you to:
(sp)(sp)Delete All Recordings,
(sp)(sp)Determine whether to record all calls or only on demand,
(sp)(sp)Set how much of your external drive to use for recordings,
(sp)(sp)Disable the feature.

You may find this article on External Storage to be helpful.

From:
https://wiki.ring-u.com/wiki/ - **support wiki**

Permanent link:
https://wiki.ring-u.com/wiki/doku.php?id=callrecordings&rev=1654702587

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