

Acrobits Cloud Softphone

Ring-U has licensed the Acrobits Cloud Softphone, a powerful “white label” popular application available in the iOS and Android App Stores. Note that the iOS variant shows [Alien Licensing](#) as the vendor, this is correct.

Step 1: Download and install this application on your mobile device (Phone or Tablet).

App Store Image

| Android | iOS |
|---|---|
|  |  |

Step 2: Run the application, it will present a login/configuration screen:



Step 3: Use the **Scan QR** button and scan the QR code on the phone extension configuration page you created using “Add an Extension”.

Alternative configuration: You can enter the Cloud ID and Password from that screen into the form. Useful for configuring a remote employee phone. You can also send them the QR code, unlike Zoiper, these QR codes are “sticky” and usable until that phone’s extension and password has been changed.



Alternative configuration: You can enter the Cloud ID and Password from that screen into the form.

Step 4: Place an initial test call. We suggest “000”. The first time the phone makes a call, it may take a few seconds to complete its configuration. It may ask you to “Trust” the system or certificate presented. Please select **Trust**. We are working on recognized valid certificate, it’s a process.

Step 5: Select a ring tone. Initial configuration set to “Default” which may not be valid on some phones.

Acrobits Cloud Softphone on Ring-U Features

- Auto Configuration via QR Code
- Push Notifications. Saves battery life, works better on mobile data.
- TLS/SSIP connections: Works better punching through various firewalls/Wifi/ISP’s and provides a reasonable level of encryption/security.
- Contacts Integration with your Ring-U phone system.

From:

<https://wiki.ring-u.com/wiki/> - **support wiki**

Permanent link:

<https://wiki.ring-u.com/wiki/doku.php?id=acrobitscloudsoftphone&rev=1695821031>

Last update: **2025/11/02 18:50**

