

My Account

The [My Account](#) tab in the **Customer Portal** is accessible only by the customer's Administrator.

Overview

The [Overview](#) tab lists a detail of current charges, as well as the most recent 13 months' printable billing statements.

Account Information

The [Account Info](#) tab collects Customer, System Admin, and E911 Beacon information (not supplied by you).

Options

By default, all **ring-u** accounts are set to Basic Interface mode under [Options](#).

1. **Basic Interface** This works well for systems with automatically detectable and configurable phones.
2. **Advanced Interface** If you will be installing other VoIP phones requiring manual configuration, including "Softphone Applications" such as [Zoiper Softphone Configuration](#) or [Grandstream Wave Softphone Configuration](#) for mobile phones or computers, you will need to be in advanced mode. Advanced is also required for doorbell ([Relay Control](#)) or Public Address System integration, as well as systems which will require supporting phones via VPN or NAT'd networks.

Payment

[Payment](#) allows you to enter your preferred payment card.

Wallet

Use the [Wallet](#) to pre-load an account balance to be used for International calls and/or monthly billing.

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